

30 September 2019

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

**RE: NOTICE OF SUSPENSION OF REGISTRAR'S ABILITY TO CREATE NEW REGISTERED NAMES OR INITIATE INBOUND TRANSFERS OF REGISTERED NAMES**

Wang Nabil  
World Biz Domains, LLC (IANA #1447)  
8939 S Sepulveda Blvd Ste 400-102  
Los Angeles CA 90045  
United States

Email: [cadmin@worldbizdomains.com](mailto:cadmin@worldbizdomains.com) and [csupport@worldbizdomains.com](mailto:csupport@worldbizdomains.com)  
Fax: +1 724 769 0995

Dear Wang Nabil:

This notice is sent to World Biz Domains, LLC ("World Biz") further to its 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 7 September 2015 ("RAA").

Pursuant to Section 5.5.4 of the RAA, World Biz failed to cure breaches of the RAA within 21 days after ICANN issued World Biz a notice of breach on 15 August 2019.

World Biz's ability to create new Registered Names or initiate inbound transfers of Registered Names is suspended for 90 days pursuant to Section 5.7 of the RAA.

The suspension is effective 16 October 2019 at 00:00 UTC and will conclude on 13 January 2020 at 00:00 UTC, or longer if World Biz has not demonstrated compliance on or before 23 December 2019.

Consistent with Section 5.7 of the RAA, during the suspension period, World Biz must not:

1. Create new Registered Names for any generic top-level domain ("gTLD"); or
2. Initiate or accept inbound transfers of Registered Names for any gTLD other than the domain name `fqn.com` and the domain names noted on page 2 of this notice should an inbound transfer of those domain names be needed to remediate the non-compliance.

To demonstrate compliance, World Biz must timely cure all breaches identified in this notice of suspension by:

1. To demonstrate compliance with the Transfer Policy, provide ICANN with the following records, information and data:
  - a. For each of the following domain names 28.net, 68.net, 88.org, changi.com, tay.net, goh.net, koh.net, kuantan.com, yeong.com, merlion.org, og.net, raffles.net, sentosa.org, sg.org and shenton.com:
    - i. Evidence that each New Registrant and Prior Registrant (or Designated Agents) explicitly consented to each Change of Registrant (COR) completed since your registrar commenced sponsoring each domain name; and
    - ii. A copy of the notifications sent to each Prior Registrant and New Registrant before or within one day of the completion of each COR in the terms described by Section II.C.1.6 of the Transfer Policy.
  - b. For the domain name sg.org:
    - i. A copy of the Form of Authorization (FOA) World Biz sent to the Registered Name Holder (RNH) prior to the domain name's transfer from World Biz to a different ICANN-accredited registrar; and
    - ii. Explanation and evidence concerning the method by which the AuthInfo code was provided to the RNH, and the date it was provided.
  - c. If World Biz is unable to provide all the records, information and data above, explain the corrective and preventative action(s) that World Biz will take, with implementation date(s), to ensure compliance with the COR process and obligations of the registrar of record during an inter-registrar transfer set forth in the Transfer Policy.
2. Display domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA and the Advisory: Clarifications to the Registry and Registrar Requirements for WHOIS (port 43) and Web-Based Directory Services.
3. Provide ICANN the corrective and preventative action(s) that World Biz will take, with implementation date(s), to address:
  - a. Its pattern of incomplete and contradicting responses to ICANN Contractual Compliance matters in general; and
  - b. The inconsistencies communicated to ICANN in response to the compliance notices detailed in the chronologies below.

4. Pay all past and currently due accreditation fees.

Failure to demonstrate compliance by 23 December 2019 may result in RAA termination and an extension to World Biz's suspension pending final termination.

#### **Notice on World Biz's Website**

During the suspension period, World Biz must prominently display the following on its website on all pages where Registrar Services, as defined by the RAA, are offered:

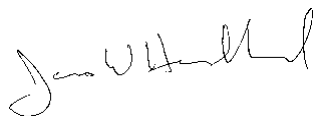
**No new gTLD registrations or inbound transfers will be accepted from 16 October 2019 through 13 January 2020.**

**This notice must also include a link to the notice of suspension from ICANN.**

Please be advised that World Biz may be subject to escalated compliance action (including RAA termination) if ICANN receives additional information, either through complaints or its own monitoring, demonstrating that World Biz continues to violate the RAA or Consensus Policies, during or after the suspension period ends.

If you have questions or require assistance, please contact Leticia Castillo at [leticia.castillo@icann.org](mailto:leticia.castillo@icann.org).

Sincerely,



Jamie Hedlund  
Senior Vice President, Contractual Compliance and Consumer Safeguards  
Managing Director, Washington, DC Office

Cc: John O. Jeffrey, General Counsel and Secretary

**Chronology (TFX-647-32878):**

Date of Notice	Deadline for Response	Details
18-Apr-2019	25-Apr-2019	ICANN sent 1st compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
18-Apr-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ) insufficient to demonstrate compliance.
18-Apr-2019	25-Apr-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
21-Apr-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ) insufficient to demonstrate compliance.
26-Apr-2019	3-May-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
27-Apr-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ) insufficient to demonstrate compliance.
30-Apr-2019	7-May-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
7-May-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ) insufficient to demonstrate compliance.
10-May-2019	17-May-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
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24-May-2019	N/A	ICANN called Primary Contact at +1 213 596 5593 and left voicemail with complaint details. ICANN called Secondary Contact at +1 424 571 3496 and left voicemail with complaint details. ICANN called Primary Contact at mobile number [NUMBER REDACTED] and provided Secondary Contact with complaint details.
29-May-2019	5-Jun-2019	ICANN sent 3rd compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> .
29-May-2019	N/A	ICANN sent 3rd compliance notice via fax to +1 213 596 5593. Fax unsuccessful.
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1-Jun-2019	5-Jun-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> . No response received from Registrar.
10-Jul-2019	17-Jul-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> . No response received from Registrar.
12-Jul-2019	17-Jul-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> . No response received from Registrar.
15-Jul-2019	N/A	ICANN called Primary Contact at +1 213 596 5593 and left voicemail with complaint details. ICANN called Secondary Contact at +1 424 571 3496 and left voicemail with complaint details. ICANN called Primary Contact at mobile number [NUMBER REDACTED]. No answer and no ability to leave voicemail.
25-Jul-2019	1-Aug-2019	ICANN sent Escalated compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> .
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Date of Notice	Deadline for Response	Details
15-Aug-2019	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
15-Aug-2019	5-Sept-2019	ICANN issues Notice of Breach to Registrar.
15-Aug-2019	N/A	ICANN sent Notice of Breach via fax to +1 213 596 5593. Fax unsuccessful.
15-Aug-2019	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Undeliverable.
27-Aug-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ), insufficient to demonstrate compliance.
27-Aug-2019	5-Sept-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> .
3-Sept-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ), insufficient to demonstrate compliance.
3-Sept-2019	5-Sept-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> .
4-Sept-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ), insufficient to demonstrate compliance.
30-Sept-2019	N/A	To date, the Registrar has not provided ICANN with all the requested information and documentation and the issues remain unresolved.

#### Chronology (BRW-999-85191):

Date of Notice	Deadline for Response	Details
16-Apr-2019	23-Apr-2019	ICANN sent 1st compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
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26-Apr-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ) insufficient to demonstrate compliance.
30-Apr-2019	7-May-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .

Date of Notice	Deadline for Response	Details
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29-May-2019	5-Jun-2019	ICANN sent 2nd compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
30-May-2019	N/A	ICANN called Primary Contact at +1 213 596 5593 and left voicemail with complaint details. ICANN called Secondary Contact at +1 424 571 3496 and left voicemail with complaint details. ICANN called Primary Contact at mobile number [NUMBER REDACTED] and provided Secondary Contact with complaint details.
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13-Jun-2019	20-Jun-2019	ICANN sent 3rd compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> . No response received from Registrar.
13-Jun-2019	N/A	ICANN sent 3rd compliance notice via fax to +1 213 596 5593. Fax unsuccessful.
17-Jun-2019	N/A	ICANN called Primary Contact at +1 213 596 5593 and left voicemail with complaint details. ICANN called Secondary Contact at +1 424 571 3496 and left voicemail with complaint details. ICANN called Primary Contact at mobile number [NUMBER REDACTED]. No answer and no ability to leave voicemail.
10-Jul-2019	17-Jul-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> . No response received from Registrar.

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25-Jul-2019	1-Aug-2019	Issue was incorporated into ICANN's Escalated compliance notice sent via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> through ticket TFX-647-32878.
26-Jul-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ), through ticket TFX-647-32878, insufficient to demonstrate compliance.
29-Jul-2019	1-Aug-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> through ticket TFX-647-32878.
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1-Aug-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ) through ticket TFX-647-32878 insufficient to demonstrate compliance.
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15-Aug-2019	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
15-Aug-2019	5-Sept-2019	ICANN issues Notice of Breach to Registrar.
15-Aug-2019	N/A	ICANN sent Notice of Breach via fax to +1 213 596 5593. Fax unsuccessful.
15-Aug-2019	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Undeliverable.
27-Aug-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ), insufficient to demonstrate compliance.
27-Aug-2019	5-Sept-2019	ICANN sent follow-up compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> and <a href="mailto:cadmin@worldbizdomains.com">cadmin@worldbizdomains.com</a> .



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4-Sept-2019	N/A	Email from Registrar ( <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> ), insufficient to demonstrate compliance.
30-Sept-2019	N/A	To date, the Registrar has not provided ICANN with all the requested information and documentation and the issues remain unresolved.

#### Chronology (UVG-903-57406):

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17-Apr-2019	24-Apr-2019	ICANN sent 1st compliance notice via email to <a href="mailto:csupport@worldbizdomains.com">csupport@worldbizdomains.com</a> .
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