

15 March 2019

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

**RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT**

Iain Roache  
Alpnames Limited (IANA #1857)  
Suite 3, 2nd floor Montarik House 3 Bedlam Court  
Gibraltar GX11 1AA  
Gibraltar

Email: [ir@alpnames.com](mailto:ir@alpnames.com)  
Fax: +35021628886

Dear Iain Roache:

Please be advised that as of 15 March 2019, Alpnames Limited's ("Alpnames") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 13 August 2014 ("RAA") is terminated pursuant to Section 5.5.8 (vi) of the RAA. The termination shall become effective immediately, on 15 March 2019.

The termination is due to Alpnames' discontinuance of its operations. Based on the information available to ICANN, including multiple third party complaints, Alpnames is no longer providing Registrar Services in violation of Section 3.1 of the RAA, including not providing registrants the ability to renew or transfer domain name registrations. Alpnames' website also recently became unavailable and its contact information in both ICANN's RADAR system and the Registrar Information Specification is out of date and fails to reach any registrar representative. Alpnames has also failed to respond to ICANN Contractual Compliance's notices regarding this matter. Please see the chronology below for additional details.

Alpnames is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 15 March 2019. Please remove all ICANN trademarks, name and logo from Alpnames' website and business materials that have been licensed to Alpnames under the terms of that Specification by 15 March 2019.

Domain Name Transition Process

To protect domain name registrants, ICANN will commence the domain name transition process and will solicit bids for a qualified ICANN-accredited registrar to manage the domain names currently managed by Alpnames. ICANN will follow the [De-Accredited Registrar Transition Procedure](#) ("Procedure").

ICANN reserves all its rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.8 Resolution of Disputes Under this Agreement, and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

Alpnames has current and past due accreditation fees. These fees are required to be paid to ICANN by Section 3.9 of the RAA. Please immediately submit payment to ICANN Accounting.

If you have questions or require assistance, please contact Leticia Castillo at [leticia.castillo@icann.org](mailto:leticia.castillo@icann.org).

Sincerely,



Jamie Hedlund  
Senior Vice President, Contractual Compliance and Consumer Safeguards  
Managing Director, Washington, DC Office

Cc: John O. Jeffrey, General Counsel and Secretary

**Chronology:**

<b>Date of Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
7-Mar-2019	14-Mar-2019	ICANN sent 1st compliance notice via email to <a href="mailto:ir@alpanmes.com">ir@alpanmes.com</a> . No response received from Registrar.
9-Mar-2019	14-Mar-2019	Based on the risk to registrants from Registrar no longer providing Registrar Services, ICANN advanced 1st notice to Escalated Notice, sent via email to <a href="mailto:ir@alpanmes.com">ir@alpanmes.com</a> . No response received from Registrar.
9-Mar-2019	N/A	ICANN sent Escalated Notice via fax +35021628886. Fax unsuccessful.
11-Mar-2019	N/A	ICANN called Primary Contact at +442038906840 and left voicemail with complaint details. ICANN called Registrar Representative at [NUMBER REDACTED] and +35021628886. No ability to speak with Registrar Representative or to leave a message.
15-Mar-2019	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.