



29 August 2006

Richard Wein
NIC.AT Internet Verwaltungs- und Betriebsgesellschaft m.b.H.
Jakob-Haringer-Straße 8
5020 Salzburg
Austria

Dear Richard,

Thank you for your letter of 17 August 2006 concerning the Internet Infrastructure Improvement Account.

ICANN takes very seriously its obligations to the community in operating an accountable and efficient IANA service. As you would be aware, we have commenced a number of initiatives to improve service, as well as increased staffing levels for IANA to allow it to execute its functions in a more timely manner.

I'd like to thank you, and your ccTLD colleagues, for the very constructive dialogue we have had over recent times. We are grateful for your recognition of our progress improving the IANA function. We continue our drive to improve IANA service, including automating workflows, and seek the community's continued counsel and collaboration to ensure we meet its needs.

Keeping in mind our shared goal of secure and stable operation of the core Internet infrastructure, we are grateful to accept contributions to ICANN for use in its IANA improvement projects.

Active work of particular interest to the TLD operator community is our Root Zone Automation project. This project uses the software developed within the CENTR community to ensure the workflow for DNS root zone modifications is as streamlined as possible, whilst remaining consistent with the policy framework that governs root zone management.

I also believe streamlining and automation work in IANA's other areas of responsibility will also benefit TLD operators. I am keen for resources to be better focused on complex tasks not suited to automation -- such as the delicate consideration given to complex TLD matters.

We will continue to engage in dialogue with our community on how best to execute the IANA functions, and look forward to your continued support.

Yours sincerely,

Dr Paul Twomey
President and Chief Executive Officer
ICANN